

HOW TO RIDE THE BUS

1. For the safety of all passengers, please stand at the designated bus stop locations when available. Drivers are allowed to stop anywhere along the route to pick up passengers as long as the boarding passenger is waiting at a location that is safe to stop at or pull into. You must make yourself visible to the driver in a safe manner without standing in the road.
2. Allow a few minutes for delays in scheduled time arrivals.
3. Please have EXACT fare ready when you board as drivers DO NOT carry change.
4. In the event of inclement weather, routes will operate if it is safely possible. Check local radio and social media, call Customer Service at (540)-715-5706 or visit our website, www.vatransit.org, for service changes.
5. Riders choosing to transport a bicycle can secure it on the rack in front of the bus before boarding.
6. Please limit your ride to a one hour loop at a time. Riders who appear to be riding for longer than this time will be asked to disembark the bus.

Title VI Non-Discrimination Policy Statement

The Northern Shenandoah Valley Regional Commission manages the ShenGo transit system and is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or be subject to discrimination in the receipt of its services or programs on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. Further, under the Americans with Disabilities Act (ADA) of 1990, no entity shall discriminate against an individual with physical or mental disability in connection with the provision of transportation service.

To obtain more information on NSVRC's nondiscrimination obligations or to file a Title VI complaint, contact: Brandon Davis, Executive Director, NSVRC, 400 Kendrick Lane, Suite E, Front Royal, VA 22630 by mail, phone 540.636.8800 or email info@nsvregion.org.

A complaint may be filed directly with the Federal Transit Administration at: The Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, D.C. 20590.

A complaint may be filed no later than 180 calendar days after the date of the alleged discrimination. If information is needed in another language, contact 540.636.8800.

RULES OF RIDING

1. Smoking, vaping, consumption of alcohol and illegal drug use, profanity, and eating and drinking of food in open containers are prohibited on buses.
2. Only service animals are permitted on buses.
3. No standing in front of the white or yellow lines or in stairwells.
4. Shirts and shoes are required for all passengers.
5. Carry-on items are limited to what passengers can bring on and take off the bus by themselves in one trip.
6. Please be considerate when using cell phones.
7. Speak quietly when conversing with other passengers and when using a cell phone.
8. Headphones are required for portable music and gaming devices.
9. VA Transit and ShenGO are not responsible for lost, stolen, or damaged items.
10. Children under 13 years of age must be accompanied by a responsible adult.

FREE TRANSFERS at WALMART

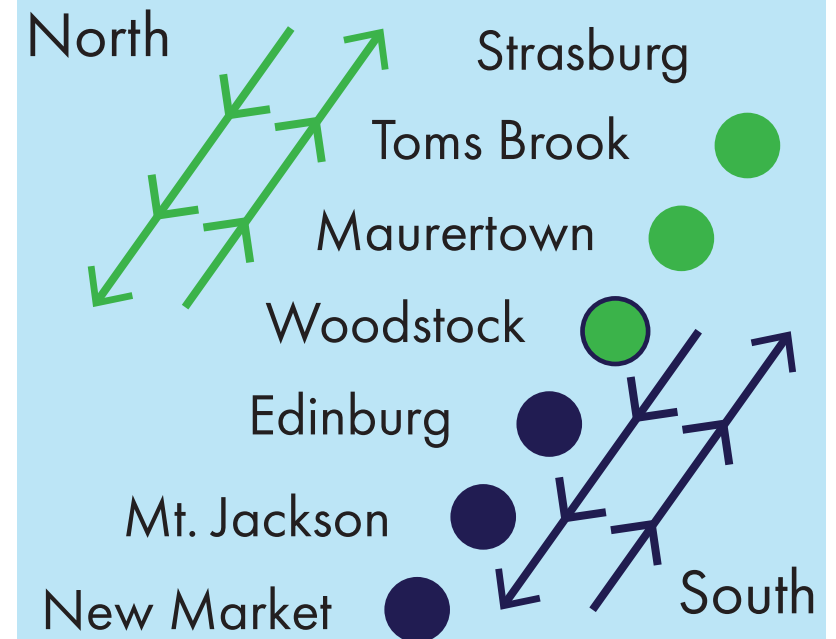
WE ARE AN ADA COMPLIANT SERVICE

All buses are fully ADA accessible and equipped with lifts for assistance. Eligible certified riders are encouraged to call customer service at (540)-715-5706 to make reservations on the day before and up to two weeks in advance for the ADA compliant deviated fixed route service.

Drivers reserve the right to refuse service to anyone not observing regulations or whose behavior is hazardous to passengers or vehicular safety. Drivers may wear protective gloves when handling a mobility device for their safety and the safety of the passenger.



Shenandoah County Public Transit

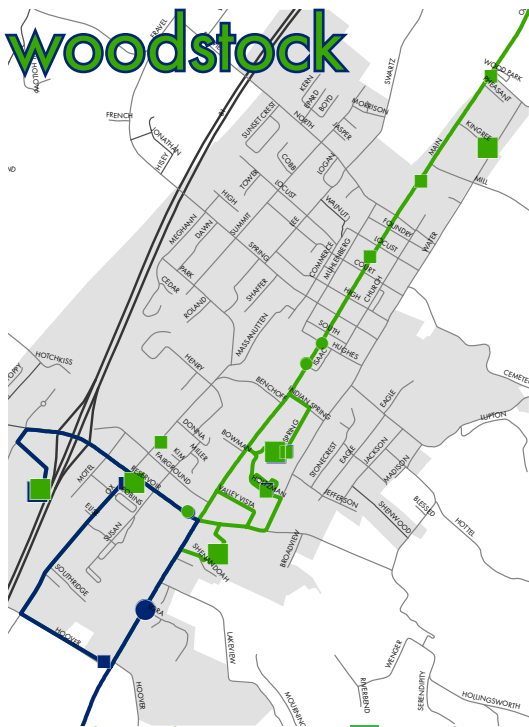


Mon-Sat

6:00 am - 6:00 pm

Fares: \$1.00 each direction
Under 12: FREE

woodstock



toms brook



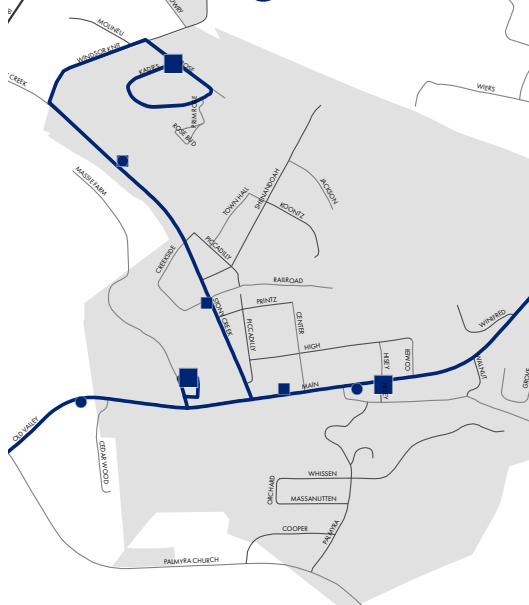
strasburg



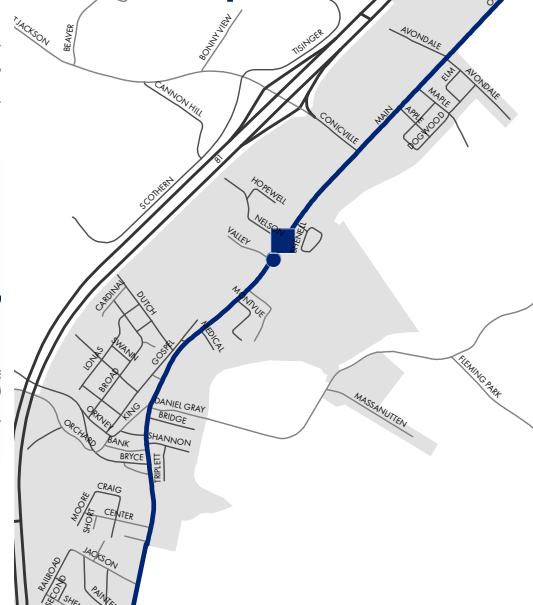
Legend: North Line stop:

■ Timed ■ Untimed Returnstop: ● Timed ● Untimed

edinburg



mount jackson



new market



Legend: South Line stop:

■ Timed ■ Untimed Returnstop: ● Timed ● Untimed

NORTH LINE: woodstock → strasburg

Stops along the route between time stops are listed on our website.

Walmart - Woodstock	6:00 AM	8:00 AM	10:00 AM	12:00 PM	2:00 PM	4:00 PM
CVS (Woodstock Mews-Warren Drive)	6:07 AM	8:07 AM	10:07 AM	12:07 PM	2:07 PM	4:07 PM
Food Lion/Goodwill/Burke's Outlet- Woodstock	6:15 AM	8:15 AM	10:15 AM	12:15 PM	2:15 PM	4:15 PM
Shenandoah Memorial Hospital - Building 2	6:25 AM	8:25 AM	10:25 AM	12:25 PM	2:25 PM	4:25 PM
Shenandoah County DSS/Courthouse - Woodstock	6:29 AM	8:29 AM	10:29 AM	12:29 PM	2:29 PM	4:29 PM
Brother's Pizza & Subs - Maurertown	6:35 AM	8:35 AM	10:35 AM	12:35 PM	2:35 PM	4:35 PM
Valley View Motel - Strasburg	6:45 AM	8:45 AM	10:45 AM	12:45 PM	2:45 PM	4:45 PM
Massanutten Manor - Strasburg	6:56 AM	8:56 AM	10:56 AM	12:56 PM	2:56 PM	4:56 PM
Forrest Glen Apartments - Strasburg	7:01 AM	9:01 AM	11:01 AM	1:01 PM	3:01 PM	5:01 PM
Strasburg Pharmacy	7:05 AM	9:05 AM	11:05 AM	1:05 PM	3:05 PM	5:05 PM
Queen Street Diner - Strasburg	7:10 AM	9:10 AM	11:10 AM	1:10 PM	3:10 PM	5:10 PM
Budget Inn - Strasburg	7:19 AM	9:19 AM	11:19 AM	1:19 PM	3:19 PM	5:19 PM
Entrance to Heishman Trailer Park - Maurertown	7:25 AM	9:25 AM	11:25 AM	1:25 PM	3:25 PM	5:25 PM
601 N. Main Street (Near County Gov't Center)	7:35 AM	9:35 AM	11:35 AM	1:35 PM	3:35 PM	5:35 PM
Shenandoah Memorial Hospital - Building 2	7:43 AM	9:43 AM	11:43 AM	1:43 PM	3:43 PM	5:43 PM
Walmart - Woodstock	8:00 AM	10:00 AM	12:00 PM	2:00 PM	4:00 PM	6:00 PM

SOUTH LINE: woodstock → new market

Stops along the route between time stops are listed on our website.

Walmart - Woodstock	6:00 AM	8:00 AM	10:00 AM	12:00 PM	2:00 PM	4:00 PM
Shenandoah Memorial Hospital - Building 1	6:08 AM	8:08 AM	10:08 AM	12:08 PM	2:08 PM	4:08 PM
North Main Street & West Hisey Street - Edinburg	6:18 AM	8:18 AM	10:18 AM	12:18 PM	2:18 PM	4:18 PM
Rose Drive & Kadies Lane - Edinburg	6:22 AM	8:22 AM	10:22 AM	12:22 PM	2:22 PM	4:22 PM
Edinburg Mill - Edinburg	6:32 AM	8:32 AM	10:32 AM	12:32 PM	2:32 PM	4:32 PM
Main Street & Nelson Street - Mt. Jackson	6:42 AM	8:42 AM	10:42 AM	12:42 PM	2:42 PM	4:42 PM
North Apartments - New Market	6:52 AM	8:52 AM	10:52 AM	12:52 PM	2:52 PM	4:52 PM
John Sevier Road (Across from New Market Poultry)	6:55 AM	8:55 AM	10:55 AM	12:55 PM	2:55 PM	4:55 PM
Community Park - New Market	7:00 AM	9:00 AM	11:00 AM	1:00 PM	3:00 PM	5:00 PM
New Market Poultry	7:04 AM	9:04 AM	11:04 AM	1:04 PM	3:04 PM	5:04 PM
Valley Health - New Market	7:06 AM	9:06 AM	11:06 AM	1:06 PM	3:06 PM	5:06 PM
Edinburg Mill - Edinburg	7:18 AM	9:18 AM	11:18 AM	1:18 PM	3:18 PM	5:18 PM
Rose Drive & Kadies Lane - Edinburg	7:28 AM	9:28 AM	11:28 AM	1:28 PM	3:28 PM	5:28 PM
Lora Drive & Main Street - Woodstock	7:36 AM	9:36 AM	11:36 AM	1:36 PM	3:36 PM	5:36 PM
Shenandoah Memorial Hospital - Building 1	7:46 AM	9:46 AM	11:46 AM	1:46 PM	3:46 PM	5:46 PM
Walmart - Woodstock	8:00 AM	10:00 AM	12:00 PM	2:00 PM	4:00 PM	6:00 PM



www.vatransit.org/shengo



scan me



(540)-715-5706



ShenGo Transit